

Thursday - 27th October

Parallel Paper Sessions

Theme: Education

Room F104

Moderator: Anita Zátori

- 11.15-11.45** **What's going well in education; an explorative look at Investigative Abilities, an Innovation Intervention in Education**
Xander D. Lub, Geoff Maree and Jelmer Weijschede
- 11.45-12.15** **Well-being in Global Tourism Education: A Case Study of Coming Together as One Class from Three Universities in Three Countries**
Cynthia S. Deale, Aleida Delgado, Kymbat Asanova
- 12.15-12.45** **Welcoming Liberal Arts & Sciences into Universities of Applied Sciences: why and how to liberate the minds of our students**
Kim Meijer - van Wijk
- 12.45-13.15** **Factors affecting tourism student participation in study abroad in the sample of students of TU Pärnu College**
Liis Juust and Tiina Viin
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Thursday - 27th October

Parallel Paper Sessions
Theme: Food and Wellbeing
Room F105
Moderator: Bastienne Bernasco

- 11.15-11.45** **Ageing Consumers and the Perception of Healthy Eating: The Role of the Foodservice Industry in Seniors' Well-Being**
Mehmet Ergul, Emine Aksoydan and Colin Johnson
- 11.45-12.15** **Eating out – a risk or a pleasure; perceptions of eating out amongst those at risk of a food-related reaction**
Anita Eves, Monique Raats, Bernadette M. Egan, Julie Barnett, Hazel Gowland and Jane LucasFernandez
- 12.15-12.45** **FoodSMART – a tool for wellbeing?**
Sarah Price, Heather Hartwell, Giampaolo Viglia, Armando Perez-Cueto, Agnes Giboreau and Ioannis Mavridis
- 12.45-13.15** **The effects of customer involvement in NSD on customer engagement: the case of Domino's Mogul pizza innovation community**
Marianna Sigala

Parallel Paper Sessions
Theme: Human Resources and Wellbeing
Room F106
Moderator: Pearl Lin

- 11.15-11.45** **Managing the wellbeing of "older" hotel workers: issues and challenges**
Andrew Jenkins
- 11.45-12.15** **Shift Work in the Hospitality Industry: Does it have an Effect on Employee's Lifestyle and Wellbeing?**
Hema Kesa and S. Bolus
- 12.15-12.45** **Investigating the Mediating Role of Organisational Commitment Involving Employee's Motivation and Citizenship Behaviours in Egyptian Hotel Operations**
Ashraf Tag-A. Eldeen and Mohamed Abdein

12.45-13.15

Free

Parallel Paper Sessions
Theme: Hospitality, Tourism and Technology

Room F107

Moderator: Ivett Sziva

11.15-11.45

Innovative Technology - New Challenges & Solutions in the Hospitality Sector

Judit Grotte

11.45-12.15

Consumers' regulatory focus and trust in hotel online review websites

Lenna V. Shulga, Seyhmus Baloglu and John T. Bowen

12.15-12.45

Online Sharing Behavior on Social Networking Sites: The Effects of Gender Differences in Narcissism

Donghee Kim and SooCheong Jang

12.45-13.15

Free

Parallel Paper Sessions
Theme: Hospitality, Tourism and Culture

Room F205

Moderator: Clare Hindley

11.15-11.45

The hotel industry: thriving despite the liability of foreignness

Meghan T. Beardsley and Manisha Singal

11.45-12.15

Investigating the critical success factors of cultural context in the hospitality industry

Salomeh Tabari, Hadyn Ingram and Jonathan Wilson

12.15-12.45

Beyond the Pepper Spray: How Asian Solo Female Travellers Perceive and Negotiate Travel Risks

Elaine C. L. Yang, Catheryn Khoo-Lattimore and Charles Arcodia

12.45-13.15

Negative Customer-to-Customer Interactions (CCI) in Theme Parks: A Cross-Cultural Perspective

Trishna Gajjar, Wei Wei and Kevin Murphy

Parallel Paper Sessions
Theme: Hospitality and Catering

Room F206

Moderator: Chrystel Masdupuy

- 11.15-11.45** **Graduate Attributes and Hospitality Competencies: The Mediating Role of Graduate Development Programmes**
Stefan Jooss and Ralf Burbach
- 11.45-12.15** **The Tablet Wine Experience: An Exploration of Restaurant Wine Presentation Techniques**
Carlos da Silva and Henri Kuokkanen
- 12.15-12.45** **Investigating the views of students to on-campus catering in a third level educational institution**
Detta Melia, Gereva Hackett
- 12.45-13.15** **Investigating the views of staff to on-campus catering in a third level educational institution**
Detta Melia, Gereva Hackett